

NURSING Services



**RIVEON OFFERS CLIENTS ACCESS
TO NURSES WHO CAN ASSIST WITH CERTAIN
MEDICATION-RELATED NEEDS.**

REASONS TO USE NURSING SERVICES:

- Review and **discuss medications and medical concerns**
- Review hospital discharge information
- Discuss possible medication **side effects**
- Receive a **missed injection**
- Complete needed items for continued treatment
(*Individualized Service Plans, Nursing/Health Assessments*)

TO ACCESS NURSING SERVICES

Go to main reception to see a nurse. Clients will be seen on a first-come first-served basis. **There may be some wait time.**

YEARLY REQUIREMENTS

Please bring your **insurance information and your identification** to these visits.

- Nursing Health Assessment—to be **completed once a year**, onsite, by a nurse.
- Individualized Service Plan (ISP) to be **completed every six months** and updated as needed.

These yearly requirements can be taken care of on the same day you see your provider. **Ask your nurse for more details.**



riveon
MENTAL HEALTH AND RECOVERY

GUIDELINES FOR VISITS

Please arrive 10 minutes prior to scheduled appointments.

If you need to cancel, reschedule or miss an appointment:

- You must do so **at least 24 hours in advance** of the scheduled appointment by calling: 440.204.4224
- If you do not call to cancel within at least 24 hours or if you simply do not come, we will note that you “no showed” for your appointment.

If you miss your provider's phone call for your telehealth appointment:

- Contact 440.204.4224 **within 10 minutes** of your initial appointment time, inform the front desk that you missed a call and request they help you to connect.
- You are responsible for scheduling all follow-up appointments.
- If you miss an appointment, you **must** have another appointment scheduled in order for us to discuss your medications with you.



Department of
Mental Health &
Addiction Services

**RIVEON
SCHEDULING
DEPARTMENT:**
440.204.4224

988 SUICIDE & CRISIS
LIFELINE

Ohio

NON-EMERGENCIES:

440.233.7232

HEARING IMPAIRED VIA OHIO RELAY SERVICE:

711 or 800.750.0750



Scan for a listing
of our locations

Formerly



The Nord Center
Transforming Lives. Together.

riveonhealth.org

MAIN OFFICE | 6140 South Broadway, Lorain, Ohio 44053