

Nord Center

Same Day Access

You do not need to call in advance to begin services at The Nord Center. Beginning February 1, 2022 we offer Same Day Access for assessments, which means you may walk in for your assessment whenever is most convenient for you. No appointment is necessary and we will be available when you walk in during our Same Day Access hours.

If you do call before your session you will speak with a trained Engagement Specialist.

They will provide you with the following information on what to bring with you for your assessment:

- ID, (driver's license, state ID or passport; or military ID)
- Insurance card, including Medicaid and Medicare, if insured
- If you do not have insurance, please bring proof of current income, including income of any spouse. Proof of income includes pay stubs and benefit statements. We must have this information when you come in to determine the cost of your service.

Please be advised that you may be responsible for all or a portion of the cost of the assessment and services depending on your insurance

If bringing a child – Children must be accompanied by their legal guardian. Please come and stay with your child for the entire session. Custody paperwork will be required for your child to be seen unless both parents come. If you are a single mother, never married with no custody paperwork filed with the courts there will be no custody paperwork needed.

- If bringing multiple children – Each child and the legal guardian will go through the process individually, they will each have their own session, and the legal guardian must be present for each session.
- If legal guardian of an adult, guardianship paperwork will be required.

The Engagement Specialist will also provide you with the times we are **open for assessments:**

- **Mondays through Thursdays anytime from 8:00AM-2:00PM***
- **Fridays from 8:00AM-1:00PM*** (*Hours subject to change)

At our Main office 6140 South Broadway, Lorain. Plan to be here for at least 2 hours. We tend to be busier in the morning and there is no benefit to arriving early.

*Thank you
for giving us the opportunity
to serve you!*



The Nord Center

6140 S. Broadway, Lorain OH 44053
440.233.7232 Crisis Line: 1.800.888.6161
www.nordcenter.org

4/27/2022

